FACILITY PRACTICES & PROTOCOLS

You will notice some changes to our facility to help us keep everyone healthy and enjoying their time on the ice uninterrupted for the foreseeable future.

We understand these changes may be difficult and we are here to support you. Our goal is to collaboratively ensure you feel safe and secure so together we can navigate the complexities of our "new normal."

Working together with local health organizations, here are just some of the changes we are implementing:

- More frequent cleaning and sanitizing.
- Access to hand sanitizer throughout the facility.
- New limits on the number of people allowed in communal areas at one time
 Here are some things we expect <u>you</u> to implement to help keep our facility safe:
- Do not come to the rink if you feel sick.
- Wash your hands often, and for the recommended 20 seconds.
- Stay at least 6 feet apart when moving through the facility where possible.
- All guests will be required to wear face coverings. Participants may remove their face covering only while on the ice and/or playing surface. Face coverings will not be provided by the facility. If a guest arrives without a face covering, they will not be allowed in the facility.
- Each guest will be required to signing a waiver form.
- Each guest will enter through the main entrance, and will be asked to leave the facility using the Exit doors in the 3rd locker room of the building, leaving the main entrance clear for check-ins.

Thank you all for your patience and support during this unprecedented time in our business and in the world. We have heard from many of you letting us know how much you miss the rink, and the feeling is mutual. We love our ice community and it is imperative that we look out for one another. We must follow our new policies and procedures as well as the County's guidelines for our continued safety.

This will be ever evolving, and we thank you in advance for your patience, concern, and your support. We look forward to greeting you (from a distance) very soon.