

# POLICIES AND PROCEDURES

Below are the guidelines taken at our facility to allow for a limited number of guests to ease into this new normal. In accordance with CDC, local, state and federal policies and guidelines, these steps allow us to provide the fun and excitement of skating in addition to keeping everyone (guest and employees) safe and healthy.

The following steps will be taken to ensure a guest may enter the facility:

- All participants must have an updated, signed waiver on file.
- All guests and participants must adhere to facility policies at all times.
- Participants will be allowed to enter the facility 15 minutes before their session starts and be asked to leave 15 minutes after their session ends.
- Participants must arrive partially dressed in the necessary gear for their activity. Benches will be available to put your skates on and take skates off. Locker rooms will be closed for all youth events.
- Certain features of the facility, such as water fountains, vending machines, and ATMs, will be closed until further notice.
- Please bring your own water bottle.
- Guests should not enter the facility if they are experiencing any COVID-19 or flu-like symptoms, have been exposed to anyone suspected of having or diagnosed with COVID-19, or are not comfortable being in a public place or otherwise at the facility.
- Please practice social distancing while inside the facility.
- Hand sanitizer stations will be located throughout the facility. Please wash and/or sanitize your hands often and follow other recommended hygiene practices.

- Please enter through the marked doors and follow signage in the facility. Each rink will have specific doors to enter and doors to exit.